



ERIKS

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Location: Halesowen, UK

Why look at an automated system?

ERIKS, previously known as WYKO, has in the region of 2,600 employees of which around 700 regularly claim expenses via a manual paper based system. ERIKS needed a solution that totally removed the existing paper based system, reduced the administration burden of processing employee expenses and encouraged policy compliance across the board.

ERIKS needed to be able to analyse their £1.5 million annual expenses spend in much greater detail with the aim of achieving a 10% reduction through a rigid approval system, increased management of vehicle mileage and a maximisation of VAT reclamation.

“We wanted to achieve better control and reduce our expenses spend,” explains John. *“We needed a product with extensive features but that was easy to use and at a good price.”*

Why choose expenses?

From the initial demonstration by Software Europe, ERIKS recognised the simplicity of the system for all users (claimants, line managers and accounts personnel) and the minimal requirement for employee training during role out.

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“expenses was competitively priced, easy to install and came with an unrivalled commitment to customer service from the expenses team.”

What are the results?

ERIKS underwent system implementation to over 750+ users in January 2005 and immediately saw a reduction in employee expenses spend of 18%. There was a large decrease in the amount of paperwork hitting head office, with zero postage across the group.

Compliance to company policy has been increased from 58% to 89% and much more accountability for authorisation has been applied.

Mileage claims are now under control. ERIKS total employee expenses spend is fully analysable and, as an added bonus, ERIKS are now also using **expenses** to administer and manage branch petty cash.

“expenses has improved our control of our employee expenses and has substantially reduced our costs.” concludes John. *“We would definitely recommend expenses.”*