



NHS PaSA

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Who is NHS PaSA?

The NHS Purchasing and Supply Agency is an executive agency of the Department of Health, established on 1 April 2000.

Formed as a result of recommendations contained in the Cabinet Office Review of NHS Procurement (published in June 1999) the Agency, together with its sister organisation the NHS Logistics Authority, replace the special health authority NHS Supplies.

NHS PaSA is amongst the first health sector companies to opt for this valuable new technology.

Why choose *expenses*?

Clem Brohier, Head of Finance, NHS PaSA, explains: *“The main benefits of expenses to NHS PaSA are the speed of reimbursement to claimants the lack of paperwork and the ability for staff to be able to access the system to update their claims from any location.”*

What are the results?

NHS PaSA underwent system implementation to over 300+ users in April 2004.

“Since purchasing expenses in April 2004, we have received excellent support from Software Europe. The pre-purchase service was excellent and the technical support since implementation has been very helpful and responsive.” Clem comments.

“There was a short period of adjustment particularly for those staff who were not used to using the web, but the system is now universally liked. We would certainly recommend Software Europe to other users, due to the excellent support we have received.”