



S Black

Customer Contact: Paula Sutton
Job Title: Group Financial Manager
Location: Hertford, UK

Who is S Black?

S Black Ltd is the leading independent specialist in the sales, marketing and technical support of innovative ingredients in the UK and Ireland.

Building upon its reputation and many years of experience initially in Personal Care, the company has expanded rapidly and is now well established within the Aromachemicals, Food and Nutrition, Nutraceutical/Supplement and Healthcare industries.

Why did S Black choose *expenses*?

Having made the decision to implement a new expense management solution S Black embarked on finding one that met their main purchase criteria of Barclaycard statement import and easy data export to out current financial system.

“Our in house spreadsheet system was becoming increasingly cumbersome and we recognised the need to increase the flexibility of our process.” reported Paula.

expenses was chosen above the competitor products because of the intuitive, user-friendly interface, the credit card import facility and it's value for money.

In August 2005, S Black implemented *expenses* to improve their expense management process.

“The service we received from Software Europe whilst we were making our decision was excellent, and the implementation was well managed, which really helped us to get the system up and running smoothly,” concludes Paula.

“Since implementation, we have had continued excellent support both from the technical consultants and the office hours helpdesk.”