



## The SIA (Security Industry Authority)

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**Location:** London, UK

### Who is the SIA?

The Security Industry Authority (SIA) exists to manage the licensing of the private security industry as set out in the Private Security Industry Act 2001.

The SIA aims to raise standards of professionalism and skills within the private security industry and to promote and spread best practice.

They are the only authority in England and Wales dealing with these private security issues and report directly to the Home Secretary.

### Why look at an automated system?

The financial controller noticed that the finance assistant was spending a lot of time putting claims on to the ledger, time that they felt could be better spent.

*“We weren't looking for an expense management product but after seeing a product demonstration we decided that it would be good for improving expense submission and reporting,”* comments Diane.

*“We needed a solution that would be tailored to our needs we are now able to keep a check on areas of spending like hotels. We have already seen a reduction in the workload of our accounts personnel and have found the system and support very useful in clarifying rule and regulation on VAT.”*

### Why choose expenses?

The SIA is a new organisation that embraces new technology. *expenses* offered many benefits, which included:

- web-based claims that could be directly uploaded on to the existing finance system saving time and therefore money
- better control of travel budgets because claims could be monitored
- an opportunity to create a list of hotels recommended by our staff
- speedier processing of claims because we were no longer dependent on the postal service
- an audit trail for P11d returns.

Diane continues, *“We chose to go with Software Europe because they are a friendly team who are incredibly supportive and helpful and more importantly they are on the end of the phone when you need them; rarely do I have to wait for someone to call me back!”*